



ULTIMAX ISIZE SRI FREE UPDATE AND REVIEW PROGRAMME

Dear customer,

We would like to inform you about the results recently published by the Eurotest Consortium on the Concord Ultimax iSize SRI. **We fully understand the concern that could have been caused as a result of the publication of this report, which is why Concord would like to inform you that the Ultimax iSize seat complies with the strict European standard ECE R129/02 for iSize, offering the highest standards of safety required.**

In addition, Concord would like to inform you that **the Eurotest is a test** prepared by a European consortium made up of consumer associations, automobile clubs and laboratories, **whose main objective is to encourage manufacturers of Child Retention Systems to improve their products beyond the current regulations.**

However, **Concord has also gone beyond this authorisation itself and found that the plastic is not injected under the same established conditions and, therefore, does not exceed the level set by the Eurotest consortium**, with which it has always actively collaborated for those products that can be improved by going beyond the regulations.

Therefore, in compliance with the strict European standard ECE R129/02 for iSize and without affecting child safety in case of an accident, Concord has provided its customers with the option of updating the Ultimax iSize seat. This is why a wide-ranging initiative has been launched to facilitate the location and revision of this model through the traceability programme by serial codes.

The user can check it in [this system](#). Concord has also made the e-mail address ultimaxisize@groupjane.com available to its customers to check if their seat needs updating. You just have to provide the number that appears on the base of the Isofix platform.

If your seat needs reviewing, Concord will contact you as soon as possible to proceed with the update. In the meantime, you can continue using your child retention system as normal, as it is perfectly safe to do so.

We will of course take advantage of this information to continue improving our products and rectify all those parts and components that can be improved, to continue providing the best service that our customers are used to.

We will inform you in good time of the results and measures taken in relation to the optimisation of our products.

Yours faithfully,

Concord