

28.03.2019

Notice about Transformer X-BAG

As a result of an external market research carried out by Slovak Trade Inspection, Concord was alerted about a potential vertical movement of the headrest in one Transformer X-BAG car seat sold in that country, observed during a dynamic test performed in accordance with European Regulation R44.

Following this commnunication, Concord has identified a batch manufactured in May 2018 of this TransformerX-BAG which, under certain condition of a dynamic test, the headrest could show a downward displacement.

Even though this circumstance, the readings of the measured key safety parameters required in the Regulation during the dynamic test (e.g. chest decelerations and manikin displacements) are good. Thus, car seats belonging to this mentioned batch are safe and offer the adequate protection to the restrained child in the event of an accident.

To those customers who adquired a Transformer X-BAG between June 2018 and January 2019 and may still feel uncomfortable to use it, Concord is offering adequate answers and solutions through info@concord.de / + 49 9225 – 3 22 99 660.

In Concord, we would like to keep counting on our customers' confidence to protect and enjoy their little loved ones during car trips.

CONCORD